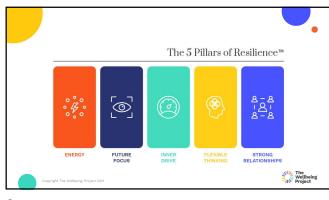


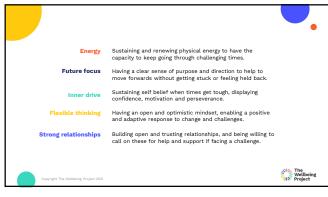


1. Understanding resilience



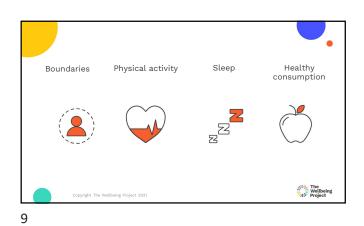


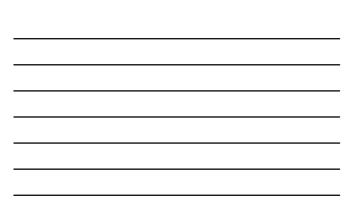


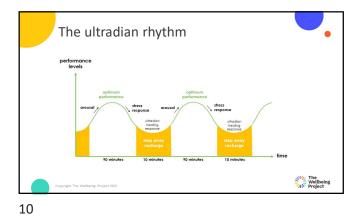








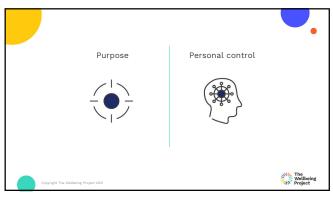


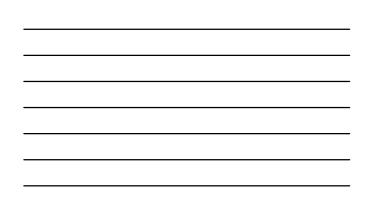


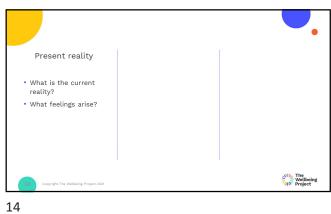


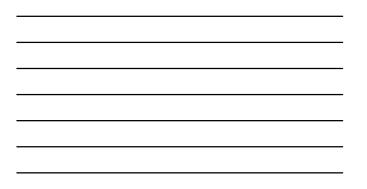


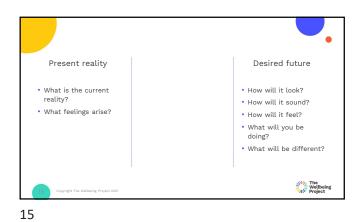




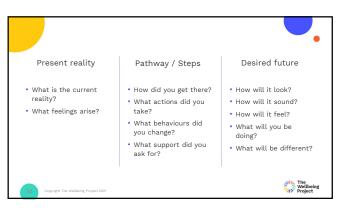




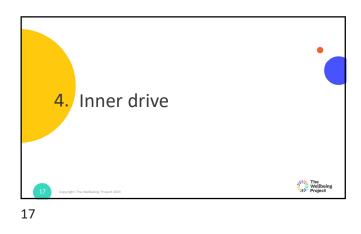




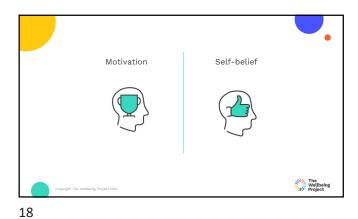








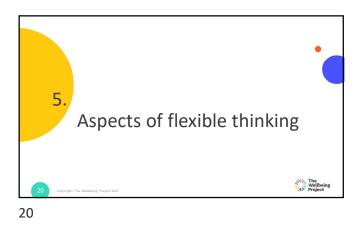




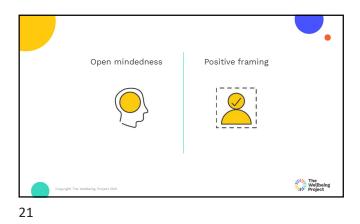












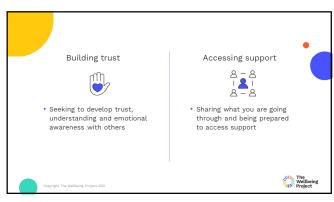


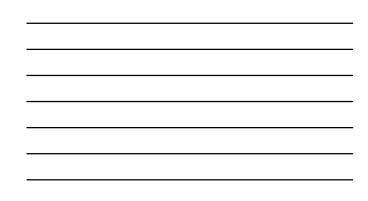


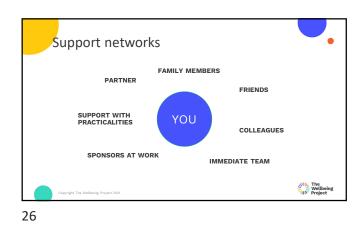


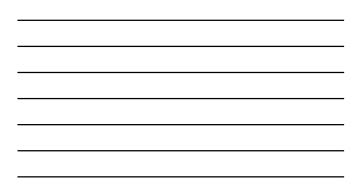


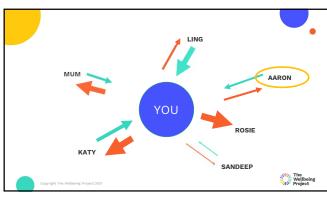






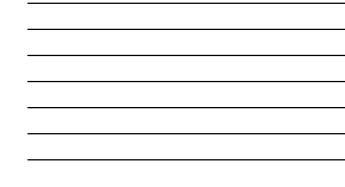




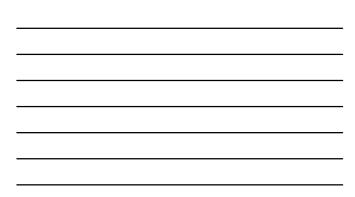












Accountability • Where will you choose to stand on the ladder of accountability? • Wur above • Control • C

